

Enhanced Access

Communications Pack for Practices

Introduction

Through your Primary Care Network you have commissioned the at-scale Enhanced Access service which is being delivered by Primary Care Sheffield. This service will go-live on **Saturday 1st October 2022**. This communications pack is designed to help you communicate this change with your patients.

In this pack

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Summary message for patients

Local GP practices have teamed up to improve the way we provide weekend and evening appointment for our patients.

This new service will begin on Saturday 1st October it and will mean that most people will be able to book weekend and evening appointments closer to where they live.

Remote and face-to-face appointments can be made with a variety of GP practice staff including Doctors, Advance Care Practitioners, Nurses, Nurse Associates, Health Care Assistants, Physiotherapists and, Pharmacists.

Initially appointments can be booked by you GP, but we will soon be adding the option for patients to book direct online and through NHS 111.

Patient leaflets

We have created leaflets and webpages for each PCN cluster to help provide patients with information about the new service **in their area**. Download the correct leaflet for your patients below.

PCN Cluster	City	Central	South	North West	North East
Practices in that cluster	Carterknowle and Dore Devonshire Green Falkland House Greystones Harold Street The Hollies Nethergreen Porter Brook Rustlings Road Sheffield University Health Service Upperthorpe	Clover City Darnall Darnall Hall Dovercourt Duke East Bank Handsworth Highgate Manor and Park Group The Medical Centre Mulberry Norfolk Park North Darnall Health Centre The White House Surgery	Baslow Road Beauchief Birley Carrfield Crystal Peaks Gleadless Hackenthorpe Heeley Green The Mathews Practice Meadowgreen Group Mosborough Owlthorpe Sharrow Lane Shoreham Street Sloan Sothall Veritas Woodseats	Chapelgreen Deepcar Medical Centre Ecclesfield Group Practice Foxhill Medical Centre Grenoside Surgery Mill Road Surgery Oughtibridge Surgery Valley Medical Centre	Barnsley Road Buchanan Road Burngreave Elm Lane Firth Park Forge Health Group Green Cross Group Norwood Page Hall Sheffield Medical Centre Shiregreen Southey Green Upwell Street Wincobank
Your patient leaflet	Download.pdf	Download.pdf	Download.pdf	Download.pdf	Download.pdf
Your Webpage	Website Link	Website Link	Website Link	Website Link	Website Link

Template communications for use by participating practices.

Text message

We've teamed up with nearby practices to improve the weekend and evening appointment service we provide. The service will begin on 1st Oct and it will mean most people can book weekend and evening appointments closer to where they live. Read more <http://www.primarycaresheffield.org.uk/enhanced-access/>

Website text

Local GP practices have teamed up to improve the way we provide weekend and evening appointment for our patients.

This new service will begin on Saturday 1st October it will mean that most people will be able to book weekend and evening appointments closer to where they live. For our patients we will be providing appointments will be provided at **[INSERT NAMES OF YOUR HUBS LOCATIONS USING GRID BELOW]**.

CLUSTER NAME	HUB SITES
City	Porterbrook Medical Centre
Central	Darnall Primary Care Centre
North West	Fairlawns Medical Centre and Burncross Surgery
North East	Flowers Health Centre and Norwood Medical Centre
South	Jordanthorpe Medical Centre and Crystal Peaks Medical Centre

Remote and face-to-face appointments can be made with a variety of GP practice staff including Doctors, Advance Care Practitioners, Nurses, Nurse Associates, Health Care Assistants, Physiotherapists and, Pharmacists.

Initially appointments can be booked through you practice, but we will soon be adding the option for patients to book direct online and through NHS 111.

Click to find out more [\[INSERT THE CORRECT WEBSITE LINK FOR YOUR CLUSTER FROM THE TABLE ABOVE\]](#)

Privacy Notice

You may wish to publish this [template privacy notice](#) for the service on your website.